

OFF THE BEATEN PATH, INC. Gold Card Club & Platinum Elite

RESERVATION POLICIES AND CONTRACT

Reservations may be made by telephone, or by mailing/faxing this form and the Emergency Medical Care form with the required deposit, or with full payment if you prefer. If the reservation is made by telephone this Reservation Policies and Contract form, the Emergency Medical Care form, and the deposit must be received within 10 days. All forms must be completely filled out. Reservations may be made up to 3 days prior to departure, if space allows. You will be advised of your vacation departure time and meeting place approximately 2 weeks prior to your vacation, and you will also receive a receipt showing your balance due or overpayment balance.

CALL: (507) 334-2362 or (800) 221-3155 MAIL: OFF THE BEATEN PATH, INC.

FAX: (507) 333-2473

P.O. BOX 853

girl10500@yahoo.com

FARIBAULT MN 55021

ANYONE LATE TO THE DESIGNATED MEETING PLACE WILL BE CONSIDERED A NO-SHOW AND WILL NOT BE ENTITLED TO A REFUND. IN THE EVENT OF SEVERE WEATHER AND THE CONSUMER IS UNABLE TO MAKE IT TO THE MEETING PLACE, THEY WILL BE CONSIDERED A NO-SHOW AND NO REFUND WILL BE GIVEN. IF THE PERSON PROVIDING TRANSPORTATION FROM OUR RETURN MEETING PLACE IS LATE, OTHER ARRANGEMENTS MUST BE MADE TO MEET THE CONSUMER AT A TIME AND PLACE CONVENIENT FOR OFF THE BEATEN PATH ON THAT SAME DAY. Insurance is available to protect your vacation investment against loss due to illness, weather, and other covered events. Call 800.221.3155 for further information.

Fly vacations require a state-issued unexpired photo ID. All travel outside the U.S., including cruise vacations, now requires a passport. See reverse side for more information and cancellation policy.

I have read, or have had read to me, and do accept Off the Beaten Path's reservation policy.

VACATION REQUESTED _____ DATES _____ COST _____

Standard Ratio (1:4) & Added Supervision: TOUR-GUIDE-TO-CONSUMER RATIO: Please check only one.

(added supervision) [] 1:1 [] 1:2 [] 1:3 (standard ratio) [] 1:4

OCCUPANCY: [] DOUBLE [] SINGLE [] SINGLE W/STAFF (call for details)
(single bed share a room) (private room) (requires 1:3, 1:2, or 1:1 ratio)

Reason for added supervision _____

Gold Card Members Only: Please check one. [] 1:5 (Gold Card Club) [] 1:6 (Gold Card Club)

OCCUPANCY: [] DOUBLE [] SINGLE
(single bed share a room) (private room)

Platinum Elite Members Only: Please check one. [] 1:5 (Platinum) [] 1:6 (Platinum)

1:5 and 1:6 Platinum Elite participants must be totally independent with their medication and hygiene

OCCUPANCY: [] DOUBLE [] SINGLE
(single bed share a room) (private room)

NAME OF PARTICIPANT MUST BE WRITTEN AS IT APPEARS ON PICTURE ID OR PASSPORT

FIRST: _____ MIDDLE INITIAL: _____ LAST: _____

ADDRESS _____ CITY _____

STATE _____ ZIP CODE _____ PHONE () _____

PERSON OTHER THAN PARTICIPANT REQUESTING VACATION INFORMATION

(i.e., MEETING TIME AND PLACE)

NAME _____ PHONE() _____

ADDRESS _____ CITY _____

STATE _____ ZIP CODE _____

PLEASE CHECK REQUESTED MEETING PLACE (availability to be determined on a trip-by-trip basis)

- O St Cloud MN O Owatonna MN O Ames IA
O Burnsville MN O Albert Lea MN O Des Moines IA
O Faribault MN O Clear Lake IA O Hudson WI
O Minneapolis/St Paul International Airport (flying trips only)

***LAND TRANSPORTATION VACATIONS:** Cancellations made 30 or more days prior to departure will receive a full refund. Cancellations made 21 to 29 days prior to the departure date will be 50% refunded minus a \$90.00 handling fee and any incidental expenses already incurred. Cancellations made fewer than twenty-one (21) days before the departure date will be considered a no-show and will not be entitled to a refund. All requests for refunds must be made in writing. Insurance is available for trip cancellations due to illness, family bereavement, weather and other specified reasons. Call us (800.221.3155) for a quote.

***AIR & CRUISE TRANSPORTATION:** Cancellations made 45 or more days before departure are entitled to a full refund minus expenses incurred i.e.: air fare, cruise tickets etc. Cancellations made 21-44 days prior to departure will be refunded 50% of the cost of the vacation minus purchased expenses i.e.: airfare, cruise tickets, entertainment tickets etc. Cancellations 20 days prior to departure will be considered a no show and will not be entitled to a refund. Insurance is available for trip cancellations. Call us (800.221.3155) for a quote.

In the event of strikes or schedule changes with the airlines, Off the Beaten Path, Inc. reserves the right to notify consumers of a schedule change. We reserve the right to change vendors to a vendor of a similar nature. A state issued unexpired photo I.D. is mandatory. Please allow ample time to procure the ID. Without an ID, boarding may be denied and you will not be entitled to a refund. A passport is mandatory for all travel outside the U.S. including cruises. Without a passport, boarding may be denied and you will not be entitled to a refund. Off The Beaten Path, Inc is not responsible for equipment failure.

***POST VACATION CHARGES:** If a consumer incurs any of the following charges (long distance phone charges, pay TV charges, excess baggage charges, extra motel charge or property damage) you will receive an invoice for such charges.

***REQUIREMENTS AND RECOMMENDATIONS:** We require flu shots (Aug. – April) for travelers. Keep in mind flu shots are not effective for the first two weeks. Off the Beaten Path, Inc. recommends that consumers purchase a travel insurance policy to safeguard against loss due to illness and/or other covered events. We are able to provide this service. Contact us (800.221.3155) for details.

***SOCIAL BEHAVIOR:** Off the Beaten Path, Inc. requires consumers be free of aggression toward others. If Off the Beaten Path, Inc. determines a consumer has become unmanageable while on vacation, the consumer will be responsible for any damages or costs incurred (i.e., emergency transportation home, property damage, etc.) and will not be entitled to a refund. Off the Beaten Path, Inc. will provide supervision as indicated and commissioned by the consumer, provider, and/or guardian, but if Off the Beaten Path, Inc. determines a functioning level and/or behavior has been misrepresented, and if an adjustment to the proper tour-guide-to-consumer ratio is not available, the consumer's vacation will be terminated. Off the Beaten Path, Inc. cannot provide transportation home due to the commitment of ratios set prior to the vacation, the consumer (residential provider, social worker, and/or guardian) will be responsible for emergency transportation home. Off the Beaten Path, Inc. may utilize county or city facilities and/or crisis units if provider is unable to arrange transportation. Such facilities may also be used in cases of physical assault and/or endangerment to self or others. If the provider is unwilling to abide by Off the Beaten Path's Reservation Policies and Contract, the consumer will be considered abandoned, and we will utilize county or city services and/or crisis units. The provider may then work with the county, city or state facility for arrangements to return home. Off the Beaten Path, Inc. will have then fulfilled its contractual obligation. Off the Beaten Path, Inc. and its staff are not responsible for harm to person or property due to self-injurious behavior, or any loss or breakage of personal items brought to, or purchased on, the vacation. Off the Beaten Path, Inc. is released from liability due to a consumer voluntarily departing the group (i.e. elopement). Off the Beaten Path, Inc. will report the elopement to police and to the guardian/social worker/contact person and continue with the vacation. Off the Beaten Path, Inc. will not be liable for any bodily injury or property damage resulting from conditions beyond our control, such as weather, theft, strikes, terrorism, civil disturbances, or airline cancellations. Off the Beaten Path, Inc also reserves the right to substitute activities or accommodations or alter the itinerary when necessary. If a consumer becomes ill (soiled clothing will be considered hazardous waste and will be discarded) and cannot continue to travel with the group, and requires emergency transportation home, the consumer (residential provider, social worker, and/or guardian) will be responsible for arranging emergency transportation home.

***FUEL SURCHARGE:** In the event of rapidly rising fuel costs and/or airfare, Off the Beaten Path, Inc. reserves the right to add a surcharge, not to exceed 10% of the total cost of the vacation.

***WEATHER:** In the event severe weather prevents the consumer(s) from getting to the meeting place on time, they will be considered a no show and not eligible for a refund. Insurance is available for weather related protection. Contact us (800.221.3155) for a quote.

***GUIDELINES FOR TOUR-GUIDE-TO-CONSUMER RATIOS:** Consumers requiring awake staff during normal hours of sleep **cannot** be accommodated. Normal hours of sleep are between 9 p.m. and 8 a.m.

1:6 (always available) *Platinum Elite* – Consumers that are platinum elite are totally independent with meds and hygiene and semi independent with their spending money. 1:6 ratio consumers are allowed more freedom to move about the community without staff supervision, and are permitted to be left independently at the meeting place (with prior written permission) should their transportation not be on time.

- **1:5** (always available) *Platinum Elite* – Consumers that are platinum elite are totally independent with meds and hygiene and semi independent with their spending money. 1:5 ratio consumers are always escorted in the community.
- **1:6 (always available)** *Gold Card Club members only* -- Because all club members have no physical or verbal aggression, are compliant, and are independent with hygiene, 1:6 ratio consumers are allowed more freedom to move about the community without staff supervision, and are permitted to be left independently at the meeting place (with prior written permission) should their transportation not be on time.
- **1:5 (always available)** *Gold Card Club members only* -- No physical or verbal aggression; compliant; independent with hygiene. 1:5 ratio consumers are always escorted in the community.
- **1:4 (always available)** -- No physical or verbal aggression; slight or no self-injurious behaviors; first-time traveler that is compliant. 1:4 ratio consumers are always escorted in the community.
- **1:3 1:2 1:1 (added supervision)** – Slight non-compliance; a first-time traveler with questionable behaviors; limited mobility (canes, walkers or wheelchairs for long distances); minimal survival skills; limited dressing and bathing skills. The 1:3 1:2 1:1 ratio supervision includes 90-minute checks while in-room during awake hours with the last check being at 9 p.m. and resuming at 8 a.m. There are added charges for staff in room, 1:3 1:2 1:1 ratios. Call for pricing information.

To better help us plan your vacation, reservations need to be made as early as possible. We prefer thirty days on driving vacations and forty-five days on flying vacations. We need to have completed forms and full payment (unless arrangements have been made for a trip payment plan). For a driving vacation, if the forms and payment have not been received 30 days prior to the vacation departure date, a \$50 handling fee will be added. If the forms and payment have not been received 45 days prior to a flying vacation a \$75 handling fee will be added. If the required paper work and payment are not received in a timely manner, you will be notified with a deadline date. If we have not received the required information by the deadline date, the vacation will be cancelled and no refund will be issued. If you register four individuals for the same vacation, you are eligible to participate as a volunteer, with all basic expenses paid. Some restrictions apply, please call for details.